

## Writeup- Mr. Gaurav Arora – ICSII Webinar – 29 May 2020

ICSII organised a webinar on the topic ‘Entrepreneurship in the service sector’ on 29 May 2020. The guest speaker was Mr. Gaurav Arora, Founder & CEO of Enhance Hospitality, which is the Indian market representative for global luxury hotels, tourism bureaus & travel-tech companies. The welcome note was given by Mr. Bhavin Khatri, faculty Mechanical engineering department and ICSII team member.

Mr. Arora spoke about enterprise, service, customer and capital. Sharing his experiences, he motivated the students to identify their start-up ideas, work upon them and to execute. He spoke about putting in whole hearted efforts and encouraged the participants to start their entrepreneurial journey in the service sector.

The participants asked a number of questions, related to their fear of doing business during pandemic, customer loyalty, service and the face of the service sector post Covid-19. The speaker convincingly answered them all. 48 participants attended the webinar.



Indus Center for Startups,  
Incubation & Innovation

## Webinar

# Entrepreneurship in the 'Service' sector



## Mr. Gaurav Arora

Founder & CEO - Enhance Hospitality  
Enhance is the India market representative for global luxury hotels & tourism bureaus. Gaurav has 16 years business development experience with hotel chains like Marriott, Hilton & Shangri-la

**29 MAY  
2020  
11:00 AM**





Register at:  
<https://forms.gle/ezzxTRsxSAMa2gTt7>

Zoom Link will be emailed  
to the registered participants

Moderator-  
**Dr. Daisy Kurien**  
Assistant Director, ICSII

Zoom Meeting 40-Minutes

Recording... Remaining Meeting Time: 07:51 00:32:16 Speaker View

 Dr Daisy Kurien	 Prof. Bhavin Khatri	 Gaurav Arora	MANI's iPhone	Saurabh Ray Sr.
Ahmed Shaikh	Himanshi Porwal	Kedar.Bhatt	Chrisha Joshi	kalpajyoti Konwar
Bhargav	Jainam shah	Srushti	R	M
bhargav ladani	Manan Shah	Devarshi Patel	Khyati bhatnagar	Divyam Shah
meera mehta	Akhil Sisodiya	Dishi shah	Hitiksha Morzar...	 Parshwa Shah

Participants (43)

Find a participant

- Prof. Bhavin Khatri (Me)
- Dr Daisy Kurien (Host)
- Gaurav Arora
- Ahmed Shaikh
- Aman Joshi
- Bhargav
- bhargav ladani
- Chrisha Joshi
- Devarshi Patel
- Dhruv Shah
- Dishi shah
- Divyam Shah
- Himanshi Porwal
- Hitiksha Morzar...
- Jainam shah
- Jainam Tjoriwala

Unmute Stop Video Participants Chat Share Screen Pause/Stop Recording Reactions Leave

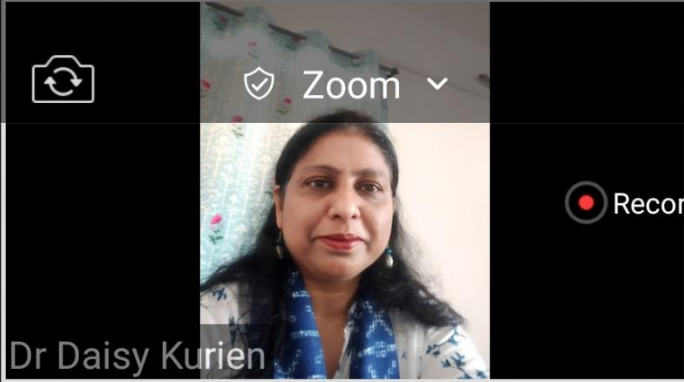
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11:33 AM 5/29/2020



Zoom

End



Dr Daisy Kurien

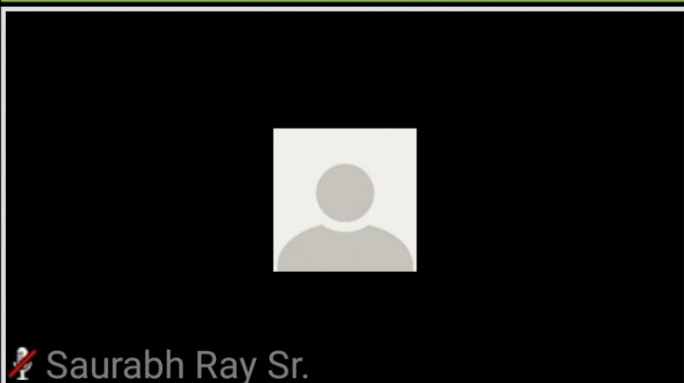
Recording



Gaurav Arora



Prof. Bhavin Khatri



Saurabh Ray Sr.



Mute



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Participants



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